Instructions to Complete the Statewide Provider Certification Form for Ambulatory and Wheelchair Transports

**Section 1 – Patient Information – May be Completed by Patient or Provider**

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| Patient’s Name and Address | Enter the patient’s Last Name, First Name. A complete and correctly spelled name is crucial for proper patient identification. Enter the patient’s home address. If the patient is a resident of an inpatient facility, enter the name and address of the facility along with room and bed number. |
| Telephone Number | Enter the contact number for the patient (i.e. home telephone or cell number). If patient is a resident of an inpatient facility, enter the inpatient facility telephone number. |
| Date of Birth | Enter the patient’s date of birth as mm/dd/yyyy. |
| Patient’s Social Security # | The patient’s social security number is optional. |
| Patient’s 11-digit MA # | Enter the patient’s 11-digit Medical Assistance number. Do not enter the MCO identification number. |
| Patient’s Medicare # | If applicable, enter the patient’s 9-digit Medicare number along with the applicable “letters” |
| Other Insurance | If applicable, enter other insurance information – ID number and name of other insurance |

**Section 2 – Must be Completed by Provider**

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| Primary and Secondary Diagnosis | DO NOT ENTER ICD OR DSM code. Spell out primary and secondary diagnosis for which you are providing treatment. Be as comprehensive as possible. |
| Associated Symptoms | Spell out symptoms of the condition. Providing this information may support the diagnosis, however, will not provide medical justification for transportation. I.E. “Knee pain” does not medically justify the need for transportation as it is a symptom. |
| Weight and Height | Enter weight in pounds and height in feet and inches. |
| Adjunctive Information | If applicable, check appropriate box |
| Other Relative Conditions | If applicable, check all that apply. |

**Section 3 – Must be Completed by Provider**

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| Type of Medical Service | Enter the type(s) of medical service the patient is being transported for. |
| Duration of Treatment | Check appropriate box. If temporary, complete anticipated duration |
| Frequency of Appointments | Check appropriate box. If other, specify. Frequency of appointments scheduled helps determine eligibility of Medicaid transportation services. |

**Section 4 – Must be Completed by Provider**

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| Attendant | Check appropriate box. Is it medically necessary for the patient to have someone with them during the transport/for the appointment? |
| Transit Services | Check appropriate box. If on a transit service line, is it possible for the patient to utilize either public, ADA or paratransit transportation? Contact the transportation office if you need clarification on the types of bus service. |
| Type of Transportation Needed (Ambulatory/Wheelchair) | Check appropriate box. If ambulatory, enter distance if ability to ambulate is limited.  If wheelchair, can patient transfer? Check type of wheelchair, i.e. regular, electric, etc.  Check appropriate box for accessibility. Indicate number of steps, if applicable. |

**Provider’s Certification and Signature – Must be Completed by Provider**

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| Provider Type | Check appropriate box. Note only physician, CRNP and dentist are “Authorized” to certify. |
| Signature of Provider | Signature of provider is mandatory or will be returned which will delay transportation services |
| Date Signed | Enter date signed. This form is valid for a period of one year from the date of signing unless the patient’s condition warrants recertification. |
| Provider’s Medical Assistance or NPI # | Enter Provider’s Medical Assistance or NPI #. This number is needed to verify provider’s participation in the Medicaid program. |
| Provider’s Telephone # | Enter Provider’s telephone number. We may need to contact you. |
| Provider’s Full Address | Enter Provider’s full address. We will utilize this to transport the patient for the appointment. |

For your convenience and to expedite services, you may fax the completed form to xxx-xxx-xxxx. However, we must receive a form completed in full with an original signature within 30 days. Incomplete forms will be returned to the provider and may delay transportation services.